

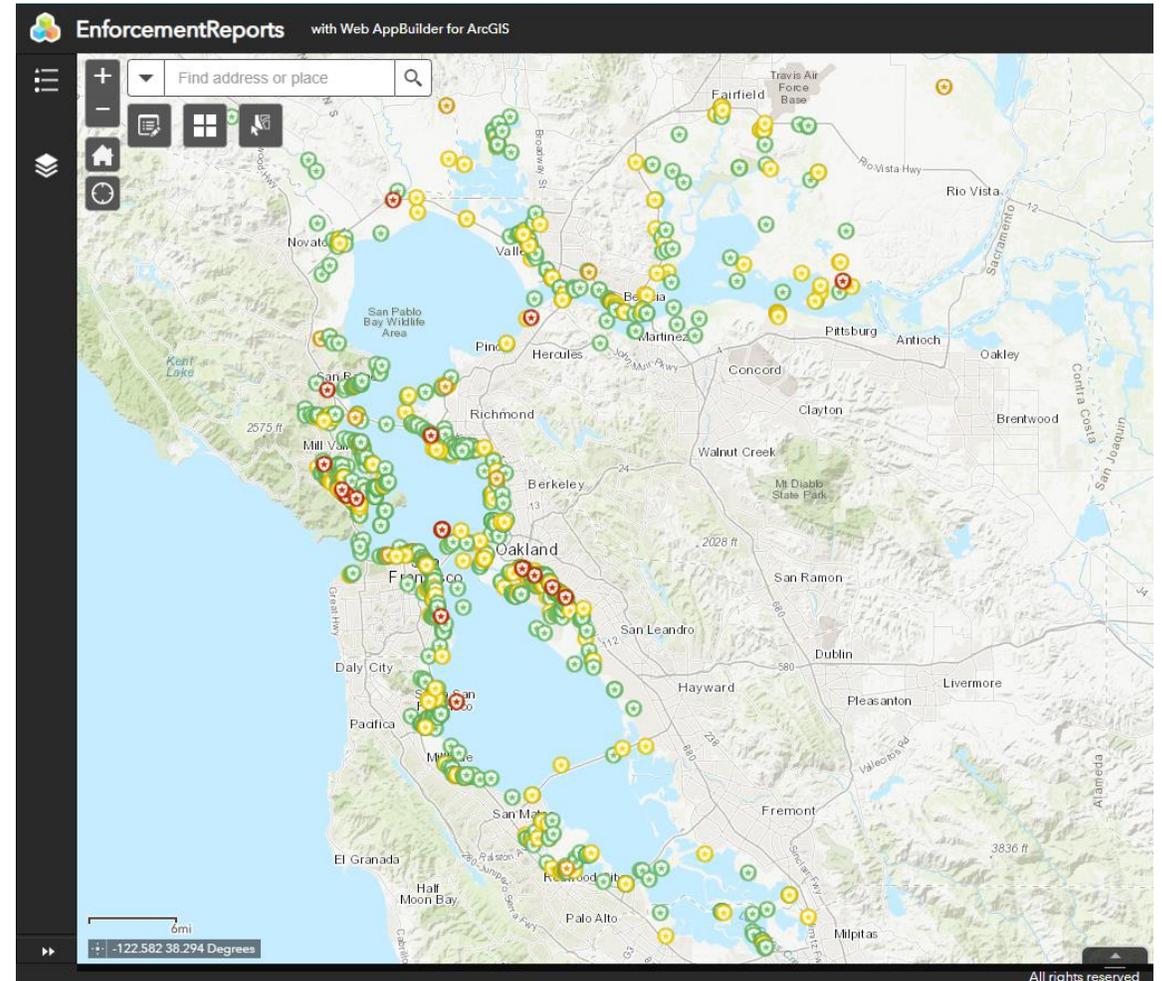
BRIEFING ON DATABASE UTILIZATION AND LIMITATIONS

SCHUYLER OLSSON, BCDC

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ENFORCEMENT'S SPATIAL DATABASE AND WEB TOOL

- Launched in October 2018 (presented in December 2018)
- Online, geo-referenced system to intake and track enforcement cases
- Significant upgrade of prior, fragmented system
- Accessible anytime, anywhere
- Increased efficiency, accuracy, and consistency in case intake, management, and reporting



DESPITE IMPROVEMENTS, TOOL HAS MANY LIMITATIONS

- Not designed for enforcement case management
- Lack of integration with permitting data and electronic case files
- Lack of notifications, automation, generation of letters/notices, etc.
- User interface not designed for frequent updates to data
- Missing certain data for older cases*
- Various system glitches

CRITICISMS OF TOOL IN 2019 BCDC AUDIT REPORT

- Lacks data about 35-day letters / standardized fines paid
- Lacks data about each case's specific number of violations
- Certain older cases not found in database
- Quote from report: "When we discussed [these issues] with the commission, staff said that they still rely on paper files to conduct their work. This calls into question the usefulness of the database."
- Quote from report: "Until the commission ensures that its database contains complete and accurate information and has the necessary capabilities to track cases and violations in a useful manner, the database is unlikely to contribute to a data driven enforcement strategy."

NEXT STEPS

- Short-term: staff is considering minor, incremental improvements to existing tool
- Long-term: BCDC Senior Management exploring acquisition of holistic and integrated permitting and enforcement tool to address our needs

THANK YOU



Schuyler.Olsson@bccdc.ca.gov



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